QualityPro
By TecWork

NC and CAPA Management System

Swiftly identify, resolve, and prevent non-conformances from recurring

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Non-conformances (NC) can significantly hinder a business's pursuit of quality and efficiency. When products or processes fall short of established quality standards and requirements, they create issues or non-conformances that demand meticulous management.

The absence of a dedicated nonconformance system for handling these non-conformances, and taking Corrective and Preventive Action (CAPA) against them only worsens the situation for businesses, as they grapple with recurrent problems.

Enter QualityPro's **NC and CAPA Management** Software, an efficient solution to these quality-related problems. It is an eQMS software that boasts an efficient NC and CAPA module, which helps businesses systematically identify non-conformances, link them to relevant documents, conduct in-depth analysis, attach supporting documents to strengthen the case, and then assign those NCs to responsible users for correction.
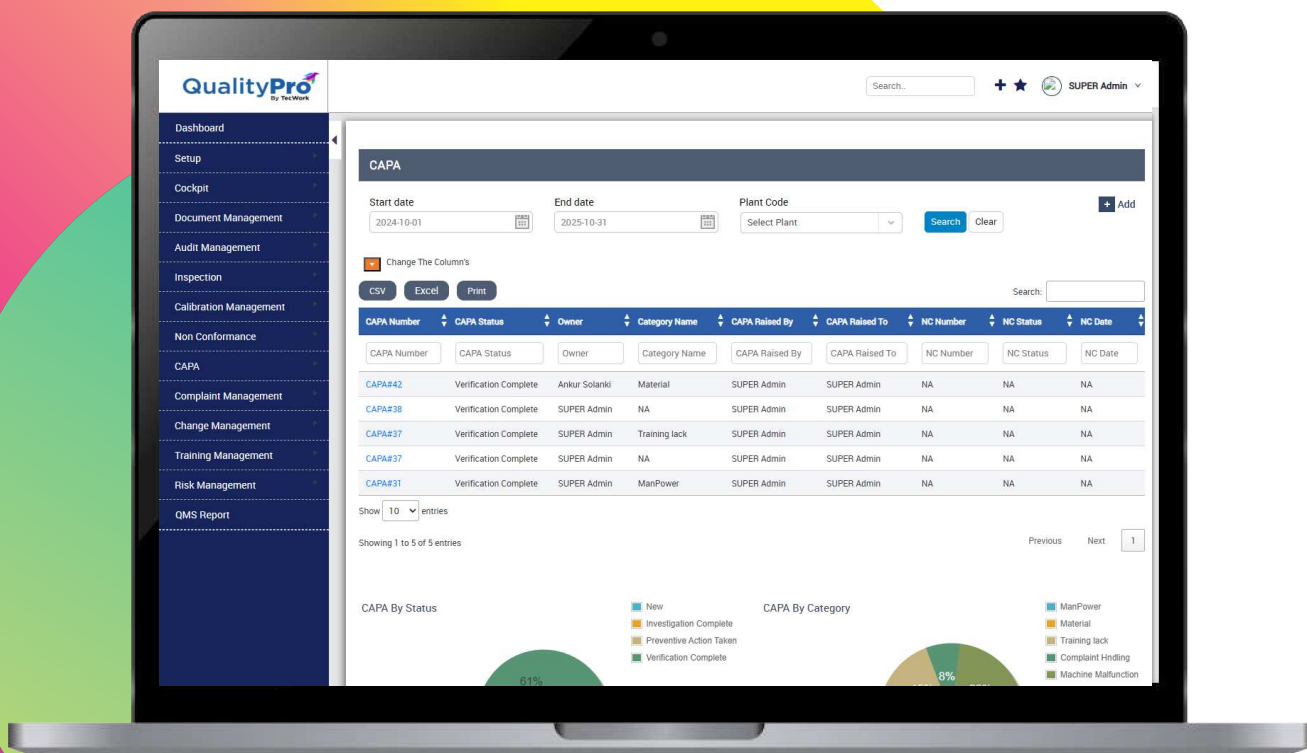
By getting to the heart of the matter, this non conformity management system aims to uncover root causes and provide effective CAPAs, detailing the origin of the issue, while encapsulating investigation details, actions taken to rectify the NC, as well as thorough verifications. This puts in place a seamless NC-CAPA cycle, which ensures that non-conformances are swiftly identified, resolved, and prevented from recurring, leading to the establishment of a culture of continuous improvement within the organization.

Part of an interconnected suite of modules, including training, audit, complaint, change, risk, document, and standard operating procedure (SOP) management, the NC and CAPA System works in unison to provide a holistic quality management solution, thus helping businesses improve overall quality and compliance.

Salient Features

- **Non-conformance Identification –** This NC and CAPA software identifies the issues, documents them, and investigates to find the precise trigger of NC.

- **Non-conformance Data Collection -** Collects data from complaints, non-conformances, anomalies raised due to non-conformances, deviations, incidents, internal/external audits, and more.

- **Non-conformity Tracking –** Allows maintaining and tracking nonconformity records by logging an issue, linking it to the relevant document, uploading evidence, classifying type, associating severity, tracking frequency, and assigning it to the concerned user to carry out CAPA.

- **CAPA Workflow –** Establishes a regulatory-compliant CAPA workflow procedure, complete with defined action routes including root cause analysis and the actions taken to rectify the NC, along with thorough verifications.

- **CAPA Automation -** Streamlines and automates CAPA implementation by digitizing CAPA related documents, forms and approvals.

- **Customer Complaints Dashboard –** Provides a snapshot of customer relationship and allows you to visually analyze customer complaints with dashboard.

- **Data Access –** Offers on-click availability of important data like- open CAPAs, pattern of anomalies, pending tasks and approvals and more.

- **Interconnected Modules –** Connects easily with other modules like document, training, complaint, risk, audit, change management, and Standard Operating Procedures (SOP) etc. to ensure no issues gets missed, and for speedier actions.

- **Cross-departmental Alerts -** Sends alerts to all impacted departments and achieves continuous improvement by refining processes, enhancing training, strengthening quality control measures, etc.
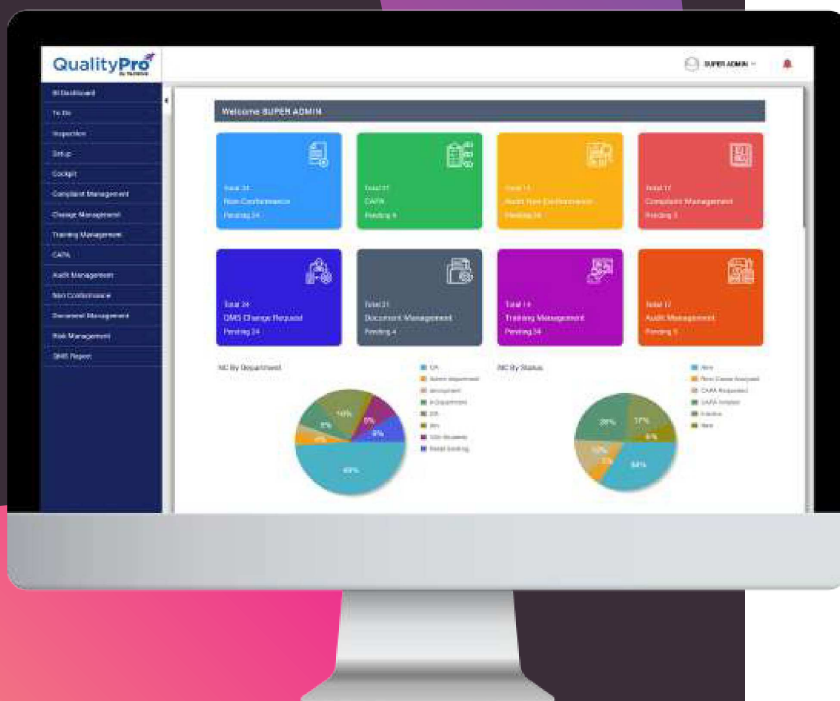
Essential Benefits

✓ Reduces quality costs

✓ Assures consistency

✓ Enhances quality assurance

✓ Improves risk response

✓ Provides stronger compliance

✓ Reduces product recalls

✓ Eliminates scrap

✓ Reduces unfortunate events

✓ Reduces reworks and repair costs

✓ Reduces returns and restocking costs

✓ Minimizes warranty expenses

About Tecwork

TecWork Global Business Solutions is a startup, where cutting-edge technology converges with business excellence. We are dedicated to empowering businesses through innovative solutions that specialize in and seamlessly align with diverse business objectives like Quality Management Software, Fleet Management Software, Field Force Management Software, Human Resource Management Software, etc.

Our mission is to elevate operational efficiency, ensure compliance, and drive success across a spectrum of industries. With a passion to innovate, commitment to excellence, and a hunger for technological advancement, we are your strategic partner in excelling in the modern business landscape. Join us on the journey to optimize, streamline, and transform your business processes with our state-of-the-art tools.

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